

# Conflict Resolution: One Day Course



## Conflict Resolution: One Day Course

This course is suitable for businesses and individuals who are customer facing or those who deal directly with members of the public. We offer bespoke courses based on the World Health Organisation model used by the NHS.

### Who Should Attend?

Any doctors, those in dental surgeries, education providers, and those who deal with the public sector will benefit the most from this course.

### Pricing:

The cost per participant for this course is £80, which includes a lunch on the day.

Please note that no refunds will be issued if the participant cancels seven working days before the course start date.



## Developing U

12 James Way  
Bletchley  
Milton Keynes  
MK1 1SU  
Tel 01908 366258  
[info@devu.co.uk](mailto:info@devu.co.uk)  
[www.developingu.org.uk](http://www.developingu.org.uk)

This course is provided in conjunction with Managing  
Excellence Through Training (METT)

For further information about the short courses we offer call  
our team on 01908 366258 or email [info@devu.co.uk](mailto:info@devu.co.uk)